

When will my child be discharged?

- After the first assessment if their needs can be met in their setting or with advice to parents without further intervention.
- If your child makes progress and there are no longer concerns or the ongoing needs can be met in the setting or with advice to parents.
- If you don't come to an appointment and don't let us know, you will be sent a letter asking you to ring us within 4 weeks. If we do not hear back from you, your child will be discharged.
- If you are unable to support your child at that time with the activities provided, they may be discharged. If they need further support in the future, they can be re-referred.
- Once your child has been discharged, they can be re-referred if you feel they require further input.

How to contact the service

Children's Speech and Language Therapy Service
Community Health and Wellbeing
Wayside House
Wilson Lane
Coventry
CV6 6NY

Telephone number: **02476 961455**

Website: www.coventrychildrensslt.co.uk

Twitter: www.twitter.com/CWPT_CovKidsSLT

Facebook: www.facebook.com/CWPTCovKidsSLT

If you would like to provide feedback on our service, please use the QR code below:



PALS Patient Advice and Liaison
Service Contact details:

Tel: 0800 212 445 (Freephone) /
024 7653 6804

Email: PALS.complaints@covwarkpt.nhs.uk

Equality statement

If you require this publication in a different format or language, please contact our Equality and Diversity department on 024 7653 6802



Children's Speech and Language Therapy Service

What is Children's Speech and Language Therapy?

Coventry Children's Speech and Language Therapy service is a specialist service which aims to support children and young people aged 0-19 to reach their full speech, language, and communication potential. The team works with babies, children, and young people who have difficulties with:

- Speech sounds
- Language (understanding and talking)
- Feeding and swallowing
- Stammering
- Selective mutism
- Hearing impairment
- Voice disorders

How can I access the service?

If your child is registered with a Coventry GP, they can be referred to our service. Anyone can make a referral on behalf of a child including parents/carers, education staff and health professionals.

Visit the 'Referral' page under the 'About Us' tab on our website.

Where do we work?

Our children's speech and language therapists and assistants in Coventry work in these locations:

- Nurseries
- Mainstream schools
- Specialist units attached to mainstream schools
- Special schools
- Family homes
- City of Coventry Health Centre
- Youth justice service

How do we work?

All children and young people accepted to the service will be offered an assessment with a speech and language therapist. These will usually take place virtually or face to face at the City of Coventry Health Centre. Most appointments last up to 1 hour. Pay and display parking is available on-site. We are approximately a 5-minute walk from Pool Meadow bus station in Coventry City Centre.

The Children's Speech and Language Therapy Service is located on the fourth floor of the City of Coventry Health Centre. Lifts are available.

To get the most out of intervention we work together with the child, family, education setting, such as schools and nurseries, and other important people surrounding the child.

Following assessment, advice will be given, and children will receive further support dependent on their speech, language, or communication needs (SLCN), the impact this has on them, the support available, and the potential for us to make a difference.

Different types of support may be offered, for example advice and strategies for parents or education staff, targets for parents/education staff to work on with the child or intervention with the speech and language therapy service.

When further support is offered, we will:

- Work with you and/or your child to decide what to work on first. Most children do better if 2 or 3 areas are worked on at a time.
- Work with your child .
- Advise you on how to work with your child.
- Ask other people to help your child by carrying out the activities we recommend, for example school, nursery.
- Provide training to you and other professionals
- Refer your child to other professionals if needed, with your consent.